8 Brigham Circle Hudson, MA 01749 Tele. No. (978) 562-9268 Fax No. (978) 562-4623

Hudson Housing Authority List of Emergencies

If you have a medical, police, or fire emergency, you need to contact 911 immediately.

Emergency Definition

Definition of a maintenance emergency – A condition that is immediately threatening to the life and safety of residents, staff, or structures.

List of Emergencies

The following is the minimum list of emergencies that should be called out to maintenance for immediate repair:

Examples of Emergencies to be called out:

- Fires of any kind (Call 911)
- Gas leaks or Gas odor (Call 911)
- Electric power failures
- Electrical hazards, sparking outlets
- Broken water pipes or flooding
- No water or unsafe water
- Sewer or toilet blockage
- Roof leaks
- Lock outs
- Door or Window lock failure
- No heat
- No Hot water
- Snow or ice storm
- Dangerous structural conditions
- Inoperable Smoke or CO detectors, beeping or chirping detectors

If a tenant has an emergency <u>during normal business hours</u>, they should call (978) 562-9268.

If a tenant has an emergency <u>after hours</u>, <u>weekends</u>, <u>or holidays</u>, they should contact the Hudson Housing Authority's on-call maintenance staff at (978) 562-9268 ext. 9.

If you have a medical, police, or fire emergency, you need to contact 911 immediately.

ADOPTED BY HHA BOARD OF COMMISIONERS 4/5/2018